



Lancaster County Convention Center
April 11 – 13, 2011

Frequently Asked Questions

Location

Q.1) Why Lancaster?

A.1) The Time is Right!

PMCA strives to offer our members and attendees the best value for the money at a time that will fit most of our calendars. The timing became an issue for our 2011 conference in Hershey when our requested dates were no longer available; this helped us begin the search for an alternate venue that would fit within our dates, our budget and could offer PMCA the added benefits of room to grow!

General Facilities

Q.2) Will the facilities at the Lancaster County Convention Center (LCCC) be as nice as those we are used to?

A.2) Yes, in fact the new LCCC and adjacent Marriott Hotel offer PMCA room to grow in a totally new facility. Their meeting rooms are more spacious offering higher ceilings with state-of-the-art lighting, acoustics and food service capabilities.

Q.3) Does the new facility have a business center for attendees use?

A.3) Yes, the new facility offers the amenities typical of all Marriott properties.

Q.4) Does the LCCC and Marriott have restaurants?

A.4) The Penn Square Restaurant located in the Marriott is a full service restaurant that seats more than a hundred people. In addition, PMCA will offer food service similar to that provided at past conferences.

Q.5) Does the Marriott offer any other amenities out of the ordinary?

A.5) Yes, a large health club, spa and an indoor swimming pool with a bar.

Conference Registration

Q.6) How will I locate registration?

A.6) The Registration desk for the Conference will be easy to find. You will be assisted by signs from all main entrances. Further, a map of the conference center showing the registration location will be distributed with your registration materials.

Exhibit Facilities

Q.7) What about booth space? Is there enough?

A.7) This is one of the great opportunities at the LCCC – PMCA will have room to grow their exhibits, offering larger booth spaces as well as room for more exhibits.

- Q.8)** Will my booth be as big as it was in Hershey?
A.8) Yes, in Hershey the booths were 8'X10', but in Lancaster all booths will be 10'X10'.
- Q.9)** Since the booth spaces will be larger, does that also mean they will cost more?
A.9) No, in fact the cost of the booths will remain the same as in 2010.
- Q.10)** Will Internet service be available to exhibitors?
A.10) Wireless internet will be available to all exhibitors, directly from the LCCC, for an additional charge of \$125.
- Q.11)** How much will electricity for my booth cost?
A.11) Electricity will be available to all exhibitors, directly from the LCCC, for an additional charge of \$25.
- Q.12)** Will I be sending my booth materials to LCCC?
A.12) As in Hershey, Rileigh's, now part of General Exhibition Services (GES), will be managing the PMCA show. Each registered exhibitor will receive a link to a website where they can access all the necessary information. Hard copy packets will also be available.
- Q.13)** Will the exhibit area be secure?
A.13) Yes, LCCC provides normal security services and will lock down the exhibit hall on Sunday evening. As always, PMCA volunteers will be available to help exhibitors with any issue that could arise.
- Q.14)** I don't want to miss the last session of the Chocolate Back to Basics series. Will there be enough time for me to set up my booth and attend this session?
A.14) Yes, you will be able to set up on Sunday from 1:00-6:00pm and on Monday morning beginning at 7:00am.

Transportation

- Q.15)** I have always flown into Harrisburg for PMCA – What other airports are now available to me?
A.15) In addition to Harrisburg, both Baltimore's BWI and Philadelphia airports are now close options to consider and typically offer more competitive pricing than Harrisburg. In addition, Lancaster Airport (LNS) offers 8 flights per day from Baltimore's BWI.
- Q.16)** Is it possible to use rail service?
A.16) Yes, the Lancaster Amtrak station is only 1.2 miles from the LCCC, with trolley service to the convention center. Prices range from \$1.50-3.25 for an all day trolley pass. Amtrak service is available from Baltimore/Washington, New York City and Philadelphia.
- Q.17)** Is the trolley available to take me other places?
A.17) The Red Rose Trolley offers service from 7:10am to 6:20pm, with many stops as well as the Amtrak Station. Their schedule can be found at www.redrosetransit.com

Accommodations

Q.18) Can I receive Marriott points for my stay during PMCA?

A.18) Yes, our host hotel will be the Marriott; if you stay there you will be eligible for Marriott points. The Marriott also offers internet access in each guest room.

Q.19) Are there hotels in the area other than the Marriott?

A.19) In addition to the Marriott, there are at least 13 other area hotels; many have awards programs and offer competitive prices such as Hampton Inn, Comfort Inn, Fairfield Inn by Marriott, Country Inn and Suites, just to name a few. Some of these hotels offer complimentary shuttle service to the LCCC.

Restaurants

Q.20) Are there ample dining opportunities in Lancaster?

A.20) Yes, in fact there are 22 restaurants within walking distance of our new location. In addition, PMCA 2011 will allow you *time on your own* Monday night to investigate Lancaster restaurants, entertain clients, (or be “entertained”), or to catch up on unfinished business while out of the office. You will receive a list of area restaurants with your registration materials.

Q.21) Can I make restaurant reservations at the conference?

A.21) Yes, a representative from the Lancaster County Convention and Visitors’ Bureau will be available to assist you with dining reservations. They will be located at a table near the registration desk on Sunday afternoon and at a booth in the exhibition hall on Monday.

Golf Opportunities

Q.22) Will PMCA’s golf tournament still take place as normal?

A.22) Yes, PMCA’s Golf Committee is in the process of planning our 2011 tournament at the beautiful Bent Creek Country Club in Lititz, PA for Sunday April 10th. This course is only seven miles from the convention center. Additional details will be included in your registration packet.

Parking

Q.23) Is there adequate parking in downtown Lancaster?

A.23) There are at least three large parking garages and lots in addition to the convention center parking lot, offering at least 1700 available parking spots. PMCA attendees will get a reduced rate of \$6.00 instead of \$14.

Q.24) Does the Red Rose trolley provide transportation to the parking lots?

A.24) Yes, it does. Prices range from \$1.50-3.25 for an all day pass. There are also lots available within walking distance to the convention center.

Area Attractions

Q.25) What else can I do while in the Lancaster area?

A.25) For more information visit: <http://www.padutchcountry.com/index.asp>